STRATFORD PLACE.

— Assisted Living & Memory Care —

This is where you <u>Live!</u>



We Hope That Your Family Joins Ours



Stratford Place Senior Living Residences are built from the ground up with a rich understanding of the needs of our residents and their families. Our management team has provided over 20+ years of service to the Senior Community with Assisted Living and Memory Care.

"Our mission is to provide the highest standard of care for our residents through attentive service, professional care and fabulous food within a friendly home that is served by warm, professional and caring staff. We expect our employees to serve with the highest level of professionalism and integrity. We provide a caring, safe and positive lifestyle for the benefit of our residents and staff alike.

This is where you <u>LIVE!</u>"

We sincerely hope that your family joins our family at Stratford Place. Here are the services we offer:



CARE

- Nurse available 24 hours/day
- Small homelike feel
- Assistance with daily needs
- Individualized healthcare plans
- Accommodation for resident dietary needs
- Bi-weekly and monthly respite care
- Rehabilitation services Limited by location
- Housekeeping and laundry
- Apartment maintenance and repairs
- Visiting doctor and physician assistant
- Home assessment program
- Coordination with 3rd party care providers, including home health and hospice providers
- Activities director Multiple activities

FINANCIAL

- Monthly flat rates allow for family budgeting *
- Coordination with private insurance programs
- Professional financial planning services **

DINING

- Three delicious and nutritious meals daily
- Daily snacks
- Individualized meal plans (special dietary needs)
- Room service for meals (if needed)
- Family visit dining options



LIFE ENRICHMENT

- inTOUCH™ Video
 (Real time video visitation)
- inTOUCH™ Photos
 (WiFi cloud picture frame in every room)
- inTOUCH™ Newsletter (For residents and their families)
- inTOUCH™ Pulse (Periodic email updates to families)
- inTOUCH™ History
 (Life experiences on digital hallway display)
- inTOUCH™ Direct
 (Direct contact with management)
- Activities and programs
- Family visit / activity program
- Family nights

SAFETY

- On-site video security
- Single floor facilities
- Locked entry doors with password security
- Multiple ADA (Americans with Disabilities Act) compliant bathrooms
- State-of-the-Art paging system
- Smoke detectors
- Sprinkler system
- Illuminated outdoor entry area
- Close to hospital and emergency services

AMENITIES

- Large and comfortable rooms with individual heating and cooling zone controls
- Beautiful, fun, well-maintained facilities
- Walk-in showers with heat lamps
- Small refrigerator (Assisted Living)
- Private formal family dining room
- Salon / barber shop
- High-end granite countertops in common areas and resident rooms
- Library for magazines and books
- Generous closet space
- Spacious bay windows in many rooms
- Craft room
- Piano (most locations)
- Chapel (Assisted Living)
- Comfort height toilets with soft close seats
- Café with electronic gaming area for the residents and their grandchildren
- Beautiful park like grounds
- Movie theater
- Fish tank (digital)
- Fireplace
- Dynamic activities board and menu in dining area
- Furnished room (if desired) with bed, dresser and nightstand
- Optional satellite TV and telephone

UNIQUE RESIDENCE FEATURES

- Covered canopy entrance
- Campus Director office overlooking primary care area

NOTE: List of services subject to change without notice.

^{*} Periodic assessments are made when warranted

^{**} Not affiliated with Stratford Place Senior Living



ere at Stratford Place, we understand the importance of communication between our residents and their families. This is why we have developed a wide array of services to "connect" our residents and their families that we call inTOUCH™. We are confident that you will find these free services to be a valuable part of your loved ones time at Stratford Place

inTOUCH™ Photos – A unique cloud based picture frame service that allows the families of residents to send photos anytime from anywhere in the world directly to the residents bedside. This is a great system that helps our residents stay connected with their family and friends.

inTOUCH™ Video – A service that allows family and friends to enjoy real time video visits with their loved ones. It is a great way for families to be involved, especially if they live away and are unable to visit. It's the next best thing to being there in person. We have special video tablets dedicated to video conferencing that are managed by our caregivers.

inTOUCH[™] Pulse – Simply an update on your loved ones recent experiences so that you understand our thoughts and so that you know their needs are acknowledged.

inTOUCH™ History – If desired, we will work with you to prepare a unique presentation that serves as an introduction and history of your loved ones life. You simply provide photos on a thumb drive that we provide and we take care of the rest. The photos are presented daily on digital displays near their room entry door. Next time you visit one of our residences, take a walk down memory lane with your loved ones and learn the history of the other residents at Stratford Place. Like your loved ones, all of our residents have rich life histories.

inTOUCH™ Newsletter – A periodic newsletter that captures the fantastic memories and experiences of our residents. It is available by email and will also be posted on our website for you to review at www.StratfordPlace.com.

inTOUCH™ Direct – A link at www.StratfordPlace.com that provides our families a DIRECT line of communication to the management board with the assurance of confidentiality (if desired).

QUESTIONS:		
Notes:		

STRATFORD PLACE
ROCHESTER HILLS

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